



UPDATE - COVID 19

We are pleased to announce that the Government have relaxed the restrictions allowing Estate Agents to re-open our offices

It is still early stages, of course and we need to adhere to stringent measures for the safety of our staff and customers

As not all members of staff are able to restart immediately we will be re-opening in stages.

OPENING HOURS -

From Thursday 14th May our office will be open Monday to Friday between 10am-4pm.

(Appointments can be made outside these days and times)

We will be available for telephone calls – 020 8304 0923

and by email – sales@maceysestates.co.uk

Outside these hours we are still contactable by email - sales@maceysestates.co.uk

The opening times will be reviewed regularly and this page updated

We ask wherever possible, you call or email us rather than call into the office.

VISITING THE OFFICE

If you need to visit the office we have allocated a customer area to adhere to the 2 meter rule

Please do not be offended if we ask you to stay in this area.

We will also ask that you DO NOT come into the office

- if you are feeling unwell or

- have any of the well published symptoms of the virus

VIEWINGS

We are working with our vendors and tenants to arrange safe viewings.

EMPTY PROPERTIES

We will happily arrange a physical viewing and ask that

- You only attend if feeling well
- You only attend with one other person (Please do not bring children with you)
- Limit touching any handles and surfaces. (We will open all doors and wipes prior to appointment)

OCCUPIED PROPERTIES

VENDORS AND TENANTS

We will only bring one/two people to the visit

We will check with the viewers they are feeling well

We will ask you to open all doors the property

We will wipe clean all handles and surfaces before and after viewing

We will ask you to stand outside whilst the viewing takes place

We will be happy to wear masks and gloves

VIEWERS

We will happily arrange a physical viewing and ask that

- You only attend if feeling well
- You only attend with one other person
- Limit touching any handles and surfaces. (We will open all doors and wipes prior to appointment)
- Be prepared to wear masks and gloves for additional safety to you and the occupiers.

Thank you for your understanding.