



## COVID-19

Maceys Estates have taken steps to ensure safety and well-being to staff and customers

We will remain **OPEN** as long as possible with **ONE** person on site **MONDAY TO FRIDAY**.

**HOWEVER**, at short notice this may change.

Access to the office will be on **APPOINTMENT ONLY BASIS**. We ask that if you are feeling unwell, or travelled recently etc, please do not attend.

As the office may be **UN-MANNED** at short notice, please **CONTACT US** by:

- Email: [sales@maceysestates.co.uk](mailto:sales@maceysestates.co.uk)
- Facebook messenger - @maceysestates

**PLEASE DO NOT** leave a message on the answerphone as it may not be picked up

## **CURRENT LANDLORDS AND TENANTS**

For our current landlord and tenants please note that all contact should be through Email

For the next 4 weeks (date to be confirmed) we will not be carrying out any property inspections to help minimise the risks of spreading germs / infections with the latest health scare.

If there are any **urgent** issues with the property which you need to report i.e **heating, water or electrical problems**, then please let us know via email and we can discuss. Our e-mail address is [sales@maceysestates.co.uk](mailto:sales@maceysestates.co.uk)

We aim to carry out major repairs as normal, although prior to attendance we will be carrying out additional checks to ensure all residents at the property are well, along with ensuring the workmen attending the property are well.

All minors works that are not a necessity, or a health and safety risk, will be left until such time there is no potential risk to you as our tenants, to us employees of Maceys or to our maintenance team.

We will continue for as long as we can with viewings and appointments subject to everyone being in good health and where we are visiting are not under isolation.

We thank you for your understanding in this difficult time.